

CVS-Style Environmental Protection



Aiming to Become an Environment-Friendly CVS

FamilyMart has obtained ISO 14001 certification for all its business offices and stores. We are now implementing specific measures based on the slogan "Let each person love nature and protect the environment." Examples of measures taken include using containers and wrapping that do not emit toxic gases when incinerated, introducing environment-friendly staff uniforms and such sales promotion materials as flags, and utilizing delivery vehicles that place minimal burden on the environment.

☺ FamilyMart once again demonstrated its commitment to protecting the environment in fiscal 2001 when it commenced operation of a waste material recycling system in the 23 wards of Tokyo as well as in Kyoto. FamilyMart also opened a new outlet in Nagoya that uses the CVS industry's first integrated heat storage system.

☺ Also in fiscal 2001, FamilyMart opened a new Eco-Shop in Sendai that integrates a solar power system and energy conservation system. This store became FamilyMart's 10th Eco-Shop, following the opening of the first in 1997. Also in fiscal 2001, we added 14 new items to our We Love Green lineup of environment-friendly PB daily-use merchandise and now offer 30 such items.

☺ Details about the previously mentioned activities are explained in the *FamilyMart Environmental Activity Report*. This publication is distributed to consumers, various types of organizations, and companies. The 2000 version of this report included, for the first time, a section on environmental auditing, which made public FamilyMart's expenditures and results in its environment protection efforts.

☺ To publicize its environmental activities, FamilyMart holds We Love Green concerts. At these concerts, FamilyMart solicits donations for protecting the natural environment of Oze and distributes the funds to the Oze Protection Committee Organization. To show its gratitude for these funds, this organization sent a letter of appreciation to FamilyMart. In addition, FamilyMart was presented with the Clean Consumer Award from Green Consumer Tokyo Net and the Tokyo Chamber of Commerce. FamilyMart was presented with this in recognition of its promotion of an environment-friendly CVS chain and its development of We Love Green products.

☺ In the future, FamilyMart intends to carry out its operations in the 21st century in a manner consistent with maintaining the natural beauty of the Earth.



Cooperating with Save the Children and Helping Promote the Spread of Donor Cards

In cooperating with Save the Children Japan (SCJ), FamilyMart has placed donation boxes in each of its stores since July 1993. SCJ is an independent self-supporting nongovernmental organization that provides assistance for improving the education and lifestyles of children, mainly in Asian countries. As of February 2001, thanks to the goodwill of its patrons, FamilyMart stores had collected a cumulative total of ¥283 million in donations since 1993.

☺ In April 1999, FamilyMart placed organ donor cards in all its stores. By doing so, FamilyMart is providing people willing to become organ donors with the opportunity to obtain a donor card.

