

Integrated Report
2019



FamilyMart

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Editorial Policy

In September 2019, FamilyMart UNY Holdings Co., Ltd., implemented an absorption-type merger of wholly owned subsidiary FamilyMart Co., Ltd., and changed the Company's trade name to FamilyMart Co., Ltd. Accordingly, this report focuses on the corporate strategies of FamilyMart Co., Ltd. Since its founding in Japan in 1973, the FamilyMart convenience store chain has catered to society's evolving needs while adding services and expanding to bring convenience and richness to everyday life. This report explains FamilyMart's tangible and intangible management resources and provides a multifaceted account of how the Company is leveraging them to sustain growth and address social issues. The operating environment of convenience stores is undergoing various transitions. We have prepared this report to give a full picture of the bold measures that we are taking to respond to and anticipate such changes.

In the report, unless otherwise stated, "the Company" refers to FamilyMart UNY Holdings Co., Ltd., and FamilyMart Co., Ltd., following the change of the Company's trade name. "The Group" refers to the Company and its consolidated subsidiaries, affiliates, and jointly controlled companies.



TO COVER STORY

FamilyMart, Where You Are One of the Family

Since its establishment in 1981, FamilyMart Co., Ltd., has moved forward with the aim of bringing convenience and richness to the everyday life of local communities. The roles of convenience stores have changed greatly, making them an integral part of the infrastructure of society and everyday life. However, one thing that will never change is our commitment to remaining close to consumers, expressed in our corporate message: "FamilyMart, Where You Are One of the Family."

