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Fundamental Keys

- 11 Enhancing Corporate Governance / Thorough Risk Management and Compliance
- 12 Respect for Human Rights
- 13 Joint Growth of Franchised Stores and Headquarters

Materiality

- 15 Materiality 1 **Contributing to the Future of the Earth and Its Regions Through Environmental Awareness**
- 16 Continuous Improvement of Environmental Management System / Climate Change Mitigation and Adaptation
- 17 Use of Sustainable Resources / Prevention of Environmental Pollution
- 19 Reduction of food loss
- 21 Materiality 2 **Evolving as a Regional Revitalization Base Close to People**
- 22 Contributing to Create Safe, Secure Neighborhoods
- 25 Supporting the Development of Children and Youth / Responding to an Aging Society

- 27 Materiality 3 **Creating Safe and Reliable Products and Services to Bring Convenient and Abundant Lifestyles**
- 28 Improving Customer Satisfaction / Increasing Convenience through Digital Promotion
- 30 Provision of products and services that improve health and well-being
- 33 Materiality 4 **Working with Suppliers to Pursue a Sustainable Supply Chain**
- 34 Fair and Transparent Business / Building Good Relationships with Our Partners
- 35 Building Responsible Supply Chain Management / Promoting Sustainable Ingredient Sourcing
- 37 Taking Responsibility to Provide Safe and Reliable Products
- 39 Materiality 5 **Building a Motivating Work Culture with Driven Employees**
- 40 Promotion of Diversity and Inclusion
- 43 Work-life Balance and Workstyle Reform
- 45 Human Resource Development and Training
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Numerical Data

- Environmental Aspects
- Social Aspects
- Governance Aspects

WE SUPPORT



In September 2017, FamilyMart signed the United Nations Global Compact.

Sustainability at FamilyMart

Find detailed and up-to-date information on sustainability on our corporate website.

Website

Information on Sustainability at FamilyMart
<https://www.family.co.jp/sustainability.html>