Company Overview

company Overview										
Corporate name	FamilyMart Co.,Ltd.									
Head office	3-1-21 Shibaura, Minato-ku, Tokyo									
Incorporated	September 1, 1981									
Capital	¥16,659 million									
Fiscal year	March 1 to the last day of February									
Objective of business	Convenience store operations under a franchise system									
Representative Director and President	Kensuke Hosomi									
Number of employees	13,070 (consolidated, as of the end of Fe	ebruary 2021)								
Total chain store sale	2,764,356 million yen (fiscal 2020)									
Major group companies	Domestic convenience stores Okinawa FamilyMart Co.,Ltd. Minami Kyushu FamilyMart Co.,Ltd.	Overseas convenience stores Taiwan FamilyMart Co., Ltd. Central FamilyMart Co., Ltd. Shanghai FamilyMart Co., Ltd. Guangzhou FamilyMart Co., Ltd. Suzhou FamilyMart Co., Ltd. Hangzhou FamilyMart Co., Ltd. Chengdu FamilyMart Co., Ltd. Shenzhen FamilyMart Co., Ltd. Wuxi FamilyMart Co., Ltd. Beijing FamilyMart Co., Ltd. Beijing FamilyMart Co., Ltd. FamilyMart Vietnam Joint Stock Company PT. Fajar Mitra Indah Philippine FamilyMart CVS, Inc. Maxincome Resources Sdn. Bhd.	Related business Famima Digital One Co., Ltd. famima Retail Service Co., Ltd. EVENTIFY INC. Kyushu Supply Corporation Famima Support Co., Ltd. SENIOR LIFE CREATE Co., Ltd. Clear Water Tsunan Co., Ltd. Clean Aqua Beverage Corporation POCKET CARD CO., LTD. LIVE VIEWING JAPAN Inc. Data One Corp. Gate One Corp. (as of October 31, 2021)							

The FamilyMart's Franchise System

FamilyMart Co.,Ltd., as the franchiser, collaborates closely with all of its franchisees to foster mutual trust and a collaborative relationship so that both parties may achieve business growth. Our franchisees are responsible for store management, including the ordering of their own inventories, the arranging of their product displays, and the hiring and training of their staff. For our part, we supply not only our brand name but also full store management support $\,$ services, including store operational know-how and the shared use of data management and logistics systems. In return for this support, the Company receives royalty income consisting of a certain percentage of each franchisee's gross margin. The rate differs according to the type of franchise contract.

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Number of stores by prefecture									248	155		181	181
(as of August 31, 2021)								Fukui 152	Nagano 267	Gunma 122	Tochigi 227	Ibaraki 337	
			S	himane 67	Tottor 71	i	Kyoto 332	Shiga 157	Gifu 346	Yamanashi 82	Saitama 788	Tokyo 2,456	Chiba 634
Saga 73	Fukuoka 531	Yamagu 92		roshima 270	Okayan 238	na Hyogo 531	Nara 152	Mie 396	Aichi 1,589	Shizuoka 497	Kanagawa 988		
Nagasaki 154	Oita 120		Ehime 234	Kaga 12			Osaka 1,363	Wakayama 117					
Kumamoto 203	Miyazaki 125		Kochi 106	Tokus	shima 4	Total numb	er of sto	ores in Jap	an 16	,642	2 stores	(includin	ıg area fra
Okinawa	Kagoshima 262		Total number of overseas stores 8,320 stores (including area franchised										

Editorial Policy

Highlights

Top Message

The FamilyMart Co., Ltd. Sustainability Report provides an overview of the sustainability initiatives promoted under our corporate message, FamilyMart, Where You Are One of the Family. In FY2021, we are featuring initiatives aimed at achieving our SDGs (Sustainable Development Goals) targets. These include our medium- to long-term environmental goals, FamilyMart Environmental Vision 2050, and the Famima Food Drive project, which utilizes our stores in working toward solving social issues. The report includes the voices of many stakeholders involved in these initiatives and provides information to readers in an easily understandable manner.

Sustainability

Fundamental

Materiality 1

We also introduced new businesses focused on digitalization and explained how our company is evolving to achieve sustainable

This report was issued after being confirmed by the Chairperson of the Sustainability Committee, an advisory body to the Representative Director and President.

The contents of this report are being released together with the abridged version, Sustainability Report 2021: Famima, moving ahead towards our SDGs, and the Sustainability Report 2021, which provides an overview of our sustainability initiatives.

Reporting Period

Materiality 2

February 2020 to February 2021 (some of the most recent activities after the target period are also included)

Materiality 3

Materiality 4

Materiality 5

Scope of Coverage

Financial data: FamilyMart Group (overseas: 28 companies, domestic: 17 companies) Environmental and social data: FamilyMart Co., Ltd. (Including some group companies)

Reference Guidelines

GRI (Global Reporting Initiative)

GRI Sustainability Reporting Standards

* This report has been prepared in accordance with the core options of the GRI Standards.

Ministry of the Environment, Environmental Reporting Guidelines (2018 Edition)

Japanese Standards Association, ISO 26000:2010 Guidance on Social Responsibility

Task Force on Climate-related Financial Disclosures (TCFD) Final Report Recommendations of the Task Force on Climaterelated Financial Disclosures

Publication

November 2021 (previous issue: October 2020/next issue scheduled for October 2022)

Contact us

Sustainability Promotion Department, Administration Division, FamilyMart Co., Ltd.

Disclaimer

This report contains forward-looking statements. These statements are based on judgments made in accordance with information available at the time each document was prepared and are not guarantees of future performance.

Sustainability Report 2021 50

Hokkaido

241

199

185

351

Akita

145

amagata 142

Total **24,962** stores