

# Our stakeholders and determination of material issues

At FamilyMart UNY Holdings we are aware that we are supported by a variety of stakeholders, so we have determined the material issues for the group in order to meet the expectations of all our shareholders and society while continuing our growth as a company.

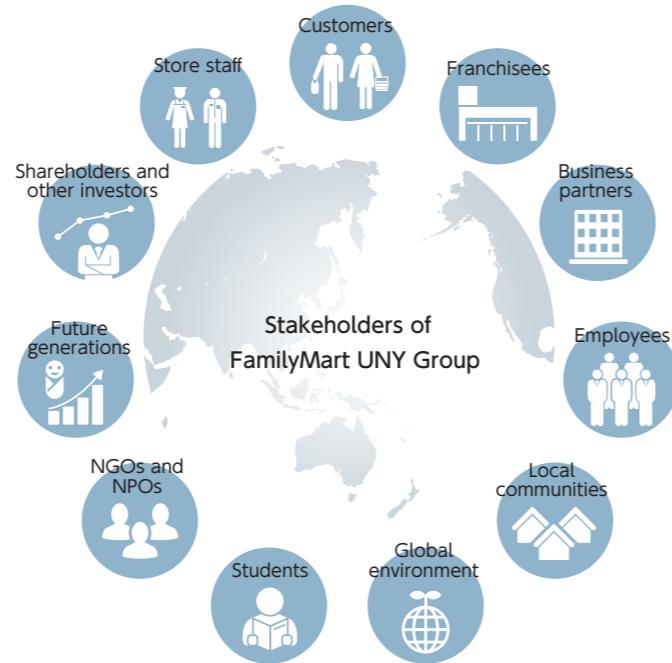
## Stakeholders of FamilyMart UNY Group

FamilyMart UNY Group has operated approximately 25,000 stores in CVS and GMS combined, including the overseas stores. Every day over 21 million customers use the stores, and in excess of 220,000 store staff members serve them. As a company group in close contact with local communities and supporting social and lifestyle infrastructure, we hope to move forward together with all of our stakeholders.

In an era of rapid change, we believe that meeting the expectations of our customers in each region and contributing to the solution of the social issues in the local communities through the provision of products and services is our mission and our responsibility.

A variety of opinions, requests, and evaluations are submitted from our important stakeholders to this group daily, and diverse voices have been incorporated into the process of determining the material issues.

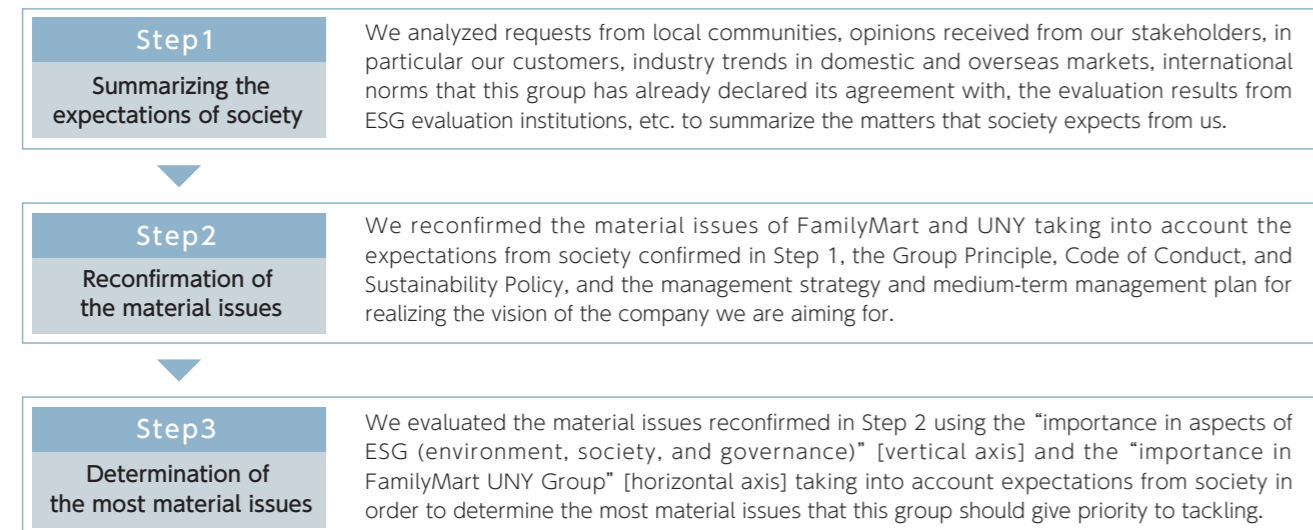
\* Please refer to pp. 15, 16 regarding engagement with our stakeholders.



## Process of determining the material issues

FamilyMart UNY Group has taken the opportunity of the integration to reconfirm the material issues for each of FamilyMart and UNY, the core group companies and determined the "most material issues" for this group. When determining the

material issues we made comprehensive judgments based on the following process.



## Evaluation of the material issues in FamilyMart UNY Group



## The most material issues of FamilyMart UNY Group

No.	Most material issues (goals in the SDGs)	Material issues of FamilyMart UNY Group	Reference page
1	Environmental awareness 4 QUALITY EDUCATION, 6 CLEAN WATER AND SANITATION, 7 AFFORDABLE AND CLEAN ENERGY, 12 RESPONSIBLE CONSUMPTION AND PRODUCTION, 13 CLIMATE ACTION, 14 LIFE BELOW WATER, 15 LIFE ON LAND	Construction of a recycling-oriented society	P.20 – 22
		Contribution to a low carbon society	P.23 – 24
		Toward realization of a society that coexists in harmony with nature	P.25 – 28
		Promotion of ESD (Education for Sustainable Development)	P.29 – 30
		Development and revitalization of local communities as social and living infrastructure	P.32 – 34
2	1 NO POVERTY, 2 ZERO HUNGER, 4 QUALITY EDUCATION, 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE, 11 SUSTAINABLE CITIES AND COMMUNITIES, 13 CLIMATE ACTION, 17 PARTNERSHIPS FOR THE GOALS	Disaster countermeasures and support for disaster-affected areas	P.35 – 36
		Supporting the development of the next generation	P.37 – 38
		Working together with NGOs / NPOs and harmonious coexistence with local communities	P.39 – 40
3	4 QUALITY EDUCATION, 12 RESPONSIBLE CONSUMPTION AND PRODUCTION, 14 LIFE BELOW WATER, 16 PEACE, JUSTICE AND STRONG INSTITUTIONS	Provision of safe and reliable products / services	P.42 – 44
		Dissemination and awareness-raising about ethical consumption	P.42
		Promotion of fair and transparent business activities	P.45
4	Responding to increasingly sophisticated and diverse consumer needs 3 GOOD HEALTH AND WELL-BEING, 12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Provision of high added-value products	P.47 – 49
5	Enhancing diversity 5 GENDER EQUALITY, 8 DECENT WORK AND ECONOMIC GROWTH, 10 REDUCED INEQUALITIES, 16 PEACE, JUSTICE AND STRONG INSTITUTIONS	Development of products / services that improve health and welfare	P.47
		Promotion of the acceptance and activity for diverse human resources	P.51 – 52
		Enhancement of work-life balance and building a workplace which offers job satisfaction	P.51 – 52