Our stakeholders and determination of material issues

At FamilyMart UNY Holdings we are aware that we are supported by a variety of stakeholders, so we have determined the material issues for the group in order to meet the expectations of all our shareholders and society while continuing our growth as a company.

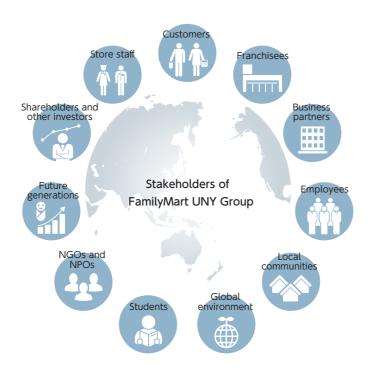
Stakeholders of FamilyMart UNY Group

FamilyMart UNY Group has operated approximately 25,000 stores in CVS and GMS combined, including the overseas stores. Every day over 21 million customers use the stores, and in excess of 220,000 store staff members serve them. As a company group in close contact with local communities and supporting social and lifestyle infrastructure, we hope to move forward together with all of our stakeholders.

In an era of rapid change, we believe that meeting the expectations of our customers in each region and contributing to the solution of the social issues in the local communities through the provision of products and services is our mission and our responsibility.

A variety of opinions, requests, and evaluations are submitted from our important stakeholders to this group daily, and diverse voices have been incorporated into the process of determining the material issues.

* Please refer to pp. 15, 16 regarding engagement with our stakeholders.



Process of determining the material issues

FamilyMart UNY Group has taken the opportunity of the integration to reconfirm the material issues for each of FamilyMart and UNY, the core group companies and determined the "most material issues" for this group. When determining the

material issues we made comprehensive judgments based on the following process.

Step

Summarizing the expectations of society

We analyzed requests from local communities, opinions received from our stakeholders, in particular our customers, industry trends in domestic and overseas markets, international norms that this group has already declared its agreement with, the evaluation results from ESG evaluation institutions, etc. to summarize the matters that society expects from us.

Step 2
Reconfirmation of

the material issues

We reconfirmed the material issues of FamilyMart and UNY taking into account the expectations from society confirmed in Step 1, the Group Principle, Code of Conduct, and Sustainability Policy, and the management strategy and medium-term management plan for realizing the vision of the company we are aiming for.

Step3

Determination of the most material issues

We evaluated the material issues reconfirmed in Step 2 using the "importance in aspects of ESG (environment, society, and governance)" [vertical axis] and the "importance in FamilyMart UNY Group" [horizontal axis] taking into account expectations from society in order to determine the most material issues that this group should give priority to tackling.

Evaluation of the material issues in FamilyMart UNY Group



• The most material issues of FamilyMart UNY Group

No.	Most material issues (goals in the SDGs)	Material issues of FamilyMart UNY Group	Reference page
	Environmental awareness 4 COCATION 12 ESPRONDER AND HOLDS 13 COMM 14 HE WARREN 15 OLIAN 15 OLIAN 15 OLIAN 15 OLIAN 16 OLIAN 17 OLIAN 18 OLIAN 18 OLIAN 18 OLIAN 19 OLIAN 19 OLIAN 19 OLIAN 10 OLIAN 10 OLIAN 11 OLIAN 11 OLIAN 12 OLIAN 13 OLIAN 14 HE WARREN 15 OLIAN 16 OLIAN 17 OLIAN 18 OLIAN	Construction of a recycling-oriented society	P.20-22
		Contribution to a low carbon society	P.23-24
1		Toward realization of a society that coexists in harmony with nature	P.25-28
		Promotion of ESD (Education for Sustainable Development)	P.29-30
	Contributing to the development of vibrant local communities as social and living infrastructure	Development and revitalization of local communities	P.32-34
	1 POUSTY NAMED 2 PERS 4 SUMMY 9 MOSTY NAMED 11 SCHMMESTES 13 CAMATE 17 PARTICIPATE 17 PARTICIPATE 18 CAMATE 1	Disaster countermeasures and support for disaster-affected areas	P.35-36
2		Supporting the development of the next generation	P.37-38
		Working together with NGOs / NPOs and harmonious coexistence with local communities	P.39-40
	Strengthening of supply chain management that delivers safe and reliable products	Provision of safe and reliable products / services	P.42-44
	4 DOLLATION 12 PERFORMENT AND PRODUCTION AND PRODU	Dissemination and awareness-raising about ethical consumption	P.42
		Promotion of fair and transparent business activities	P.45
4	Responding to increasingly sophisticated and diverse consumer needs Responding to increasingly 12 REPORT OF THE PROPERTY OF T	Provision of high added-value products	P.47-49
		Development of products / services that improve health and welfare	P.47
5	5 county 8 control control of permitting to the permitting of the	Promotion of the acceptance and activity for diverse human resources	P.51-52
		Enhancement of work-life balance and building a workplace which offers job satisfaction	P.51-52

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