# Materiality identification process

# Identification process of material issues

Taking the opportunity of management integration, the Group reconfirmed material issues of its core business companies, FamilyMart and UNY and identified the Group's material issues comprehensively considering the following processes.

\*The previously identified material issues were reviewed with those of Kanemi Co., Ltd., which became a subsidiary company in July 2017, and were identified again as the Group issues.

#### Step 1

Clarification of social expectation

Clarification of items expected by the society after analyzing requests of local communities, opinions from stakeholders, including customers, industry trend in Japan as well as overseas, the international norm to which the Group showed its agreement, and evaluation results by ESG evaluation organization.

#### Step 2

Reconfirmation of material issues

Reconfirmation of the material issues based on the expectation from the society confirmed in Step 1, the Group corporate philosophy, Code of Conduct, sustainability policy, and management strategies and mid-term management plan to achieve its goals.

#### Step 3

Identification of material issues

Evaluation of the material issues reconfirmed in Step 2 with the importance in aspects of ESG (environment, society, and governance) (vertical axis) and of the Group (horizontal axis), based on the expectation from the society, and identification of the material issues to be worked on a priority basis.

# ■ Evaluation of the material issues in the Group

#### Extremely high

High

- Creation of work and employment opportunities Responsible marketing

Creation of shared

value with society

through business

activities

- Respect for human rights
- Promotion of acceptance and activity for diverse human resources
- Enhancement of work-life balance and building a workplace which offers job satisfaction
- Toward realization of a society that coexists in harmony with nature
- Dissemination and awareness raising about ethical consumption
- Ensuring good-quality water resources
- Development of products / services that improve health and welfare
- Promotion of ESD (Education for Sustainable Development)
- Appropriate management of personal information

Importance in the Group

- Construction of a recycling-oriented society
- Contributing to a low carbon society
- Provision of safe and reliable products /
- Promotion of fair and transparent business activities
- Development and revitalization of local communities
- Provision of high added-value products
- Disaster countermeasures and support for disaster-affected areas
- Sound development of the next generation
- Working together with NGOs / NPOs and harmonious coexistence with local communities
- Enhancement of store functions suitable for the regions in which the stores are located
- Fast and accurate responses to customer feedback Human resources development and training

Extremely

high

### Sustainable Development Goals (SDGs)

SDGs (Sustainable Development Goals) laid out by the United Nations' Agenda for Sustainable Development in 2015 are the global goals to which the world agreed toward solving social problems. Since it came into force in 2016, various efforts have been made to achieve the goals by many countries and regions. The Group will work on its own material issues and contribute to achieving SDGs.

# SUSTAINABLE GOALS

























# ■ Material issues of the Group

No.	Material issues (SDGs)	Material issues of the Group
1	Environmental awareness	Construction of a recyling-oriented society
	4 country  6 assessment  12 consenses  13 country  14 strong country  15 to the country  15 to the country  16 assessment  17 remainder or  18 country  18 country  18 country  19 to the country  19 to the country  10 to the country  10 to the country  10 to the country  11 to the country  12 to the country  13 country  14 strong country  15 to the country  15 to the country  16 to the country  17 to the country  18 to the country  19 to the country  19 to the country  10 to the country  10 to the country  10 to the country  11 to the country  12 to the country  13 to the country  14 strong country  15 to the country  15 to the country  16 to the country  17 to the country  18 to the country  18 to the country  19 to the country  19 to the country  19 to the country  10 to the country  10 to the country  10 to the country  11 to the country  12 to the country  13 to the country  15 to the country  15 to the country  16 to the country  17 to the country  18 to the country  18 to the country  19 to the country  19 to the country  19 to the country  10 to the country  10 to the country  10 to the country  10 to the country  11 to the country  12 to the country  13 to the country  15 to the country  16 to the country  17 to the country  18 to the country  18 to the country  19 to the country  19 to the country  10 to the country  10 to the country  10 to the country  10 to the country  11 to the country  12 to the country  13 to the country  14 to the country  15 to the country  16 to the country  17 to the country  18 to the country  18 to the country  19 to the country  19 to the country  10 to the country  11 to the country  11 to the country  12 to the country  13 to the country  14 to the country  15 to the country  15 to the country  16 to the country  17 to the country  18 to the count	Contribution to a low carbon society
		Toward realization of a society that coexists in harmony with nature
		Promotion of ESD (Education for Sustainable Development)
2	Contributing to the development of vibrant local communities as social and living infrastructure	Development and revitalization of local communities
	1 Superior Control of	Disaster countermeasures and support for disaster-affected areas
		Supporting the development of the next generation
		Working together with NGOs / NPOs and harmonious coexistence with local communities
3	Strengthening of supply chain management that delivers safe and reliable products	Provision of safe and reliable products / services
	4 mortin  12 moranis Admirita  13 moranis Admirita  14 minimum Admirita  15 ferridae Admirita  2 moranis Admirita Admirita  2 moranis Admirita Admi	Dissemination and awareness-raising about ethical consumption
		Promotion of fair and transparent business activities
4	Responding to increasingly sophisticated  3 GONDERSTRING AND TRANSPORT A	Provision of high added-value products
		Development of products / services that improve health and welfare
5	Enhancing diversity  5 main  8 manufacture with 10 magazitis 16 maintened particular and particu	Promotion of the acceptance and activity for diverse human resources
		Enhancement of work-life balance and building a workplace which offers job satisfaction