

List of data

Performance highlights

(Fiscal 2017)

		Item	Unit	FamilyMart	UNY	Reference
Financial	Major performance	Total Store Sales	mil. yen	3,016,064	—	p.5
		Operating revenue	mil. yen	—	605,827	
		Operating income	mil. yen	34,196	19,551	
Non-financial	Environment	Certified Food-recycling loop businesses (Recycling business plan)	cases	7	14	p.6
		Food recycling rate (Actual food recycling rate)	%	54.1	80.6	
		Amount of curtailing the generation of food waste (Per mil. yen of net sales)	kg	24.6	29.9	
		Rate of consumers declining plastic shopping bag	%	29.1	85.6	
	Governance	Number of reports from whistleblowers	cases	39	118	
	Society	Total amount of donation	mil. yen	458	156	
		Rate of employees with disabilities	%	2.39	2.48	
		Total letters applied to the Thank You Letter Contest	letters	Total of 327,583	—	
	Others	Participants in environment events for consumer awareness-raising	people	—	Approx. 58,000	
		Store visits per day in Japan	10,000 people	(CVS+GMS) Approx. 1,600		
	Total number of employees in the group	people	(CVS+GMS) Approx. 17,700			

Material issues

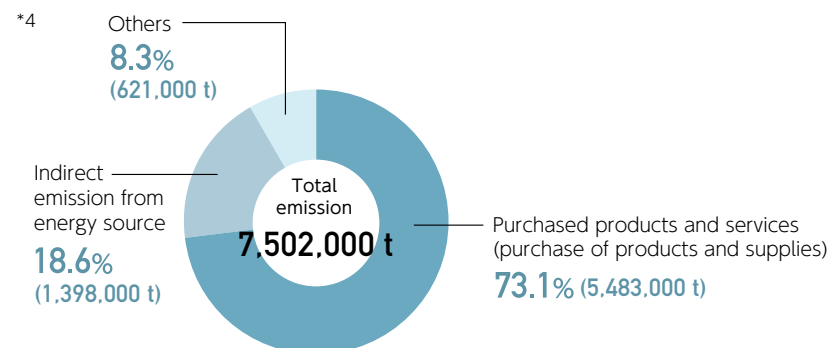
(Fiscal 2017)

		Item	Unit	FamilyMart	UNY	Reference
1 Environmental awareness						
		Participants in environmental education at stores and environmental events	people	(HD) Approx. 70,000		p.17
		CO2 reduction through eco-friendly packaging for ready-to-eat items	t	4,478*1	—	
2 Contributing to the development of vibrant local communities as social and living infrastructure						
		Rescuing of women/children protection of senior citizens	stores	4,512	—	p.29
		Number of dementia supporters	people	—	Approx. 4,200	
3 Strengthening of supply chain management that delivers safe and reliable products						
		Number of suppliers that questionnaires were sent	companies	(the Group) Approx. 1,000		p.39
		Number of supplier with traceability	companies	Approx. 200	—	
4 Responding to increasingly sophisticated and diverse consumer needs						
		Customers' opinions and inquiries	10,000 cases	(HD) Approx. 10		p.44
		Sales amount of food to the previous period	%	Approx. 120.0*2	—	
5 Enhancing diversity						
		Certification and commendation of organizations associated with women's empowerment	cases	2	—	p.49
		Ratio of women working at stores	%	—	77.6*3	

*1 Side shrink and PLA containers *2 Fiscal year ending in February 2018 *3 As of June 2018

Other environmental / social data

Item	Unit	FamilyMart			UNY		
		2015	2016	2017	2015	2016	2017
CO2 emissions in supply chain	10,000 t	—	—	750.2*4	—	—	184.1*5
Amount of waste	t	282,920	442,585	379,268	80,559	78,817	75,603
Rate of food recycling	%	50.5	47	54.1	72.9	74.9	80.6
Number of suppliers that questionnaires were sent	companies	—	—	Approx. 100	Approx. 900	Approx. 900	Approx. 900
Ratio of female management	%	1.3	1.9	2.3	6.5	6.5	6.8
Ratio of female employees	%	12.3	10.9	11.8	19.7	20.0	19.6
Number of employees taking maternity leave	people	78	66	121	77	86	97
Average service years of full-time employees	years	9.9	13.1	12.3	20.3	20.9	21.6



*5 Breakdown: Direct emission 7.1, indirect emission from energy source 48.1, indirect emission from non-energy source 128.9 (Among indirect emission from non-energy source, the data was calculated by limiting to food division of purchased products and services.)

External evaluation

The following are the external evaluation after fiscal 2017.

	Category	Evaluation and awards	Organizer / awarding organization	Reasons for evaluation	Subject	Time
Commendation	① Environmental awareness	Yokohama 3R Kiraboshi Food Activity Award the recycling category award	Yokohama city	Enthusiastic efforts for reducing food loss	UNY	Nov. 2, 2017
		The 5th Food Industry <i>Mottainai</i> Award The Minister of Agriculture, Forestry and Fisheries Award	Japan Organics Recycling Association	Efforts for promoting the activities with consumers protecting the earth by environmentally friendly shopping	UNY	Jan. 25, 2018
	① Environmental awareness and ② Local Communities	2018 Aichi Environment Award The Excellent Award	Aichi prefecture	Students designed the products using waste fabric materials, such as scraps at welfare facilities, and sell them in the stores. These efforts were evaluated and regarded as the activities that greatly contribute to improvement in environmental awareness and promotion of environmental activities in local communities.	UNY	2018
		Governor's Award for promotion of forming a recycling society, including food recycle and agricultural products, etc.	Ishikawa prefecture	Separated waste food from UNY's four stores in Ishikawa is collected and turned into compost by TOSMAC-i Corporation. Yasui Farm grows agricultural products using this compost, which UNY purchases and sells at stores. The establishment of a recycling loop in local communities was evaluated.	UNY	Feb. 21, 2018
	② Local Communities	The 6th Extending Healthy Life! Award The category of life style diseases prevention The Minister of Health, Labour and Welfare Excellent Award (Corporate division)	The Ministry of Health, Labour and Welfare	Employees are encouraged to reduce salt at the health checkup and health events were organized for citizens in cooperation with food manufacturers.	UNY	Nov. 16, 2017
		Aichi shokuikunet support authority Governor's Award	Aichi prefecture	UNY has been participating in the Aichi food education support corporation group and carrying out food education activities in cooperation and collaboration with Aichi prefecture and related organizations over the last 10 years.	UNY	Nov. 20, 2017
		2017 Community Contribution Award	Nihon Shinbun Kyokai	UNY has been working on collecting caps of PET bottles and sending vaccines to children in developing countries in cooperation with the Chubu branch of the Yomiuri Shimbun since June 2010.	UNY	2017
	③ Safe and Reliable	Selected as Morningstar Socially Responsible Investment Index components	Morningstar Japan K.K.	Active attitude toward corporate governance, environment, society, and utilization of human resources	Holdings	2018
	④ Consumer Needs	The 4th JSH Salt-reduced Food Award Golden Award	The Japanese Society of Hypertension	StyleONE delicious salt reduced rich Chinese cabbage kimchi was evaluated as an excellent product for promoting salt reduction.	UNY	May 19, 2018
	⑤ Enhancing diversity	Certified as L-boshi based on the Act on Promotion of Women's Participation and Advancement in the Workplace	The Ministry of Health, Labour and Welfare	Satisfying three of five items. Two-star certificate was acquired.	FamilyMart	Mar. 2017
		Tochigi Inclusive Society Development Commendation Nice Heart Division	Tochigi prefecture	The efforts that Nice Heart Bazaar was organized to promote the sales of products produced at the offices of handicapped persons' support for employment	UNY APITA Utsunomiya Store	Nov. 30, 2017
		Third Women's Power-up Award Excellent Award	Japan Productivity Center	Appointing women for management by the leadership of the top and achievement of new workstyle coming from the bottom up.	FamilyMart	Apr. 11, 2018
	Others	Japan Packaging Contest 2017 POP Packaging Award	Japan Packaging Institute	Development of easy-to-open cardboard boxes that reduce the workload of store staff	FamilyMart	Aug. 30, 2017
	Evaluation	Evaluation by ESG evaluation institutes	Selected as MSCI Japan ESG Select Leaders index component	MSCI INC.	The quality management system is possessed in accordance with the international quality standard, such as ISO 9001, and the third-party audit is implemented regarding safety of food at the production bases of suppliers.	Holdings
Selected as 2018 SNAM Sustainability index component			SOMPO	Establishment of the PDCA operation system and the attitude of having active communication in the organization	Holdings	2018